

**Customer Service Nraef Manage First Competency Guide,
Edition: 1
By NRA National Restaurant Assoc. Education**

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program administered by the National Restaurant training NRAEF ManageFirst Competency Guide. Hospitality Management, Second Edition,

http://www.sjsu.edu/hspm/docs/HRTM_011-01_Spring_2011_GREENSHEET.doc

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<http://hrbuni.com/managefirst/frequently-asked-questions/>

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<http://www.alibris.com/NRAEF-ManageFirst-Nutrition-Competency-Guide-Nra-National-Restaurant-Assoc-Educational-Foundation/book/10177873>

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<http://www.chegg.com/textbooks/nraef-managefirst-1st-edition-9780131589063-0131589067>

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<http://www.pearsonelt.ch/1471/9780131589131/NRAEF-ManageFirst-Customer-Service-w.aspx>

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Jan 14, 2015 National Restaurant Association Educational Foundation 2015 /PRNewswire/ -- The National Restaurant Service Competency Model the first-ever

http://www.bizjournals.com/prnewswire/press_releases/2015/01/15/NY08708

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