

**Emotional Labour In Health Care: The Unmanaged Heart Of
Nursing (Critical Studies In Health And Society)
By Catherine Theodosius**

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<http://onlinelibrary.wiley.com/doi/10.1111/1467-9566.ep10493127/abstract>

Through their emotional labour, health care assistants perform an important role in community palliative care which is greatly valued by family carers.
<http://www.sciencedirect.com/science/article/pii/S0020748914002715>

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